

# Ohio Comprehensive Primary Care CPC 2023 Program Year Welcome

December 05, 2022

Ohio Department of Medicaid

# Housekeeping

## Thank you for participating!

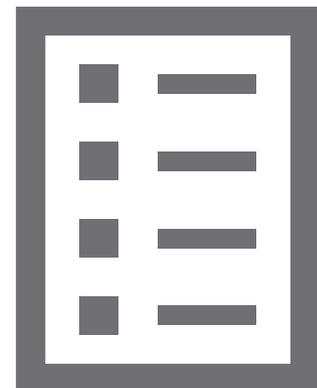
- This presentation will be posted for future access
- For today's presentation, participants will see closed captioning at the bottom of each slide throughout the live presentation
- Please submit questions through the **chat** feature
- We **encourage** participation – please ask questions or provide feedback if you have it!

## Housekeeping Continued

- The Ohio Department of Medicaid (ODM) is committed to providing access and inclusion and reasonable accommodation in its services, activities, programs and employment opportunities in accordance with the Americans with Disabilities Act (ADA) and other applicable laws
- To request a reasonable accommodation due to a disability, please contact ODM's ADA Coordinator at 614-995-9981/TTY 711, Fax 1-614-644-1434, or Email: [ODM\\_EEO\\_EmployeeRelations@medicaid.ohio.gov](mailto:ODM_EEO_EmployeeRelations@medicaid.ohio.gov)
- Further information can be found here: [Notice of Nondiscrimination](#)

# Today's Agenda

- CPC 2023 Program Year Welcome
- CPC Reporting
- CPC Webpage
- Stage 3 Next Generation of Managed Care
- Upcoming Dates and Reminders
- Questions



# CPC 2023 Program Year Welcome

# CPC Program Overview

- Team-based delivery model led by a primary care practice that manages a patient's healthcare needs
- Goal is to deliver the best care while improving quality and lowering costs
- The program coincides with each calendar year
  - Program Year 2023 runs 1/1/2023 to 12/31/2023
- Program regulations are in the following Ohio Administrative Code rules:
  - 5160-19-01 at <https://codes.ohio.gov/ohio-administrative-code/rule-5160-19-01>
  - 5160-19-02 at <https://codes.ohio.gov/ohio-administrative-code/rule-5160-19-02>

# CPC Program Overview Continued

- The following are member exclusions from payment:
  - Individuals with both Medicaid and Medicare coverage
  - Individuals with limited Medicaid benefits
  - Individuals with third party liability insurance
  - Individuals in the Comprehensive Maternal Care (CMC) or OhioRISE programs

# CPC Activity Requirements

- 24/7 and same-day access to care
- Risk stratification
- Population health management
- Team-based care delivery
- Follow-up after hospital discharge
- Tests and specialist referrals
- Patient experience
- Community services and supports integration
- Behavioral health integration
- Care coordination

# Clinical Quality and Efficiency Metrics

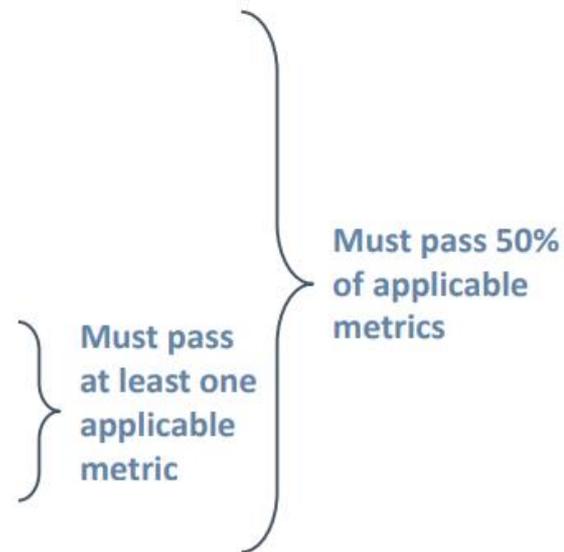
- Clinical Quality Metrics
  - Aligned with ODM's population health strategy
- Efficiency Metrics
  - ED visit rate
  - Inpatient admission rate for ambulatory sensitive conditions
  - Behavioral health related inpatient admission rate
  - Adherence to preferred drug list
- Practices must pass 50% of both quality and efficiency metrics to remain in good standing in the program

# CPC for Kids

- Focuses on attributed pediatric Medicaid covered individuals under twenty-one years of age
- Optional enhancement for eligible CPC entities
- To be eligible, a CPC entity must:
  - Participate in the CPC program for the same performance period
  - Have at least 150 attributed pediatric Medicaid individuals
- Administered at the entity level (e.g., quality metrics, performance on bonus activities)

# CPC for Kids Quality Metrics Linked to Payment Streams

<b>Current Ohio CPC pediatric metrics</b>	Well-Child Visits in First 15 Months of Life
	Well-Child visits for members who are 3 – 11 years of age
	Adolescent Well-Care Visit for members who are 12 – 17 years of age
	Weight assessment and counseling for nutrition and physical activity for children/adolescents: BMI assessment for children/adolescents
<b>Additional CPC for Kids metrics linked to payment</b>	Lead screening (one or more at 2 years of age)
	Immunization for children (HEDIS combination 3) <sup>1</sup>
	Immunization for adolescents (HEDIS combination 2) <sup>1</sup>
<b>Additional CPC for Kids metrics information only</b>	Tobacco cessation for ages 12-17
	Fluoride varnish



Source: ODM working group conversations and stakeholder input

<sup>1</sup> Includes: diphtheria, tetanus, and acellular pertussis; polio; measles, mumps, and rubella; influenza type B; 5 chicken pox; pneumococcal conjugate.

<sup>2</sup> Includes: meningococcal serogroups A, C, W, Y; tetanus, diphtheria, acellular pertussis; HPV.

# CPC 2023 Enrollment



# CPC Reporting

# CPC Reports

## 1 Attribution and payment file

Contains attributed members and associated PMPM payments for each quarter

Includes adult and pediatric attributed members

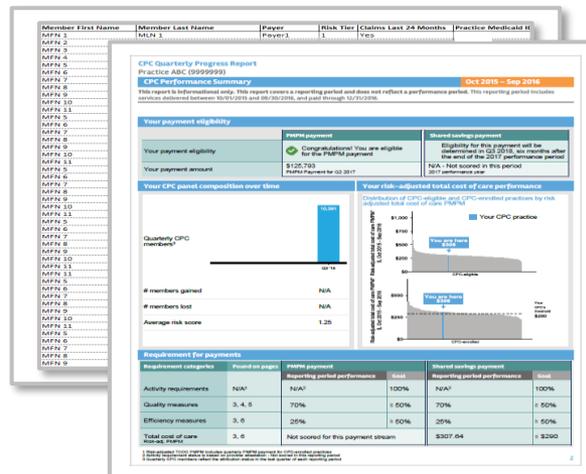
Member First Name	Member Last Name	Payer	Risk Tier	Claims Last 24 Months	Practice Medicaid ID
MFN 1	MLN 1	Payer1	1	Yes	
MFN 2	MLN 2	Payer2	1	No	
MFN 3	MLN 3	Payer3	1	Yes	
MFN 4	MLN 4	Payer4	1	Yes	
MFN 5	MLN 5	Payer5	1	Yes	
MFN 6	MLN 6	Payer6	1	Yes	
MFN 7	MLN 7	Payer7	1	No	
MFN 8	MLN 8	Payer8	6	Yes	
MFN 9	MLN 9	Payer9	1	Yes	
MFN 10	MLN 10	Payer10	0	Yes	
MFN 11	MLN 11	Payer11	3	No	
MFN 12	MLN 12	Payer12	3	Yes	
MFN 13	MLN 13	Payer13	3	No	
MFN 14	MLN 14	Payer14	1	Yes	
MFN 15	MLN 15	Payer15	1	No	
MFN 16	MLN 16	Payer16	6	Yes	
MFN 17	MLN 17	Payer17	1	Yes	
MFN 18	MLN 18	Payer18	6	Yes	
MFN 19	MLN 19	Payer19	1	Yes	
MFN 20	MLN 20	Payer20	0	Yes	
MFN 21	MLN 21	Payer21	3	No	
MFN 22	MLN 22	Payer22	3	Yes	
MFN 23	MLN 23	Payer23	1	Yes	
MFN 24	MLN 24	Payer24	6	Yes	
MFN 25	MLN 25	Payer25	1	Yes	
MFN 26	MLN 26	Payer26	1	No	
MFN 27	MLN 27	Payer27	1	Yes	
MFN 28	MLN 28	Payer28	6	Yes	
MFN 29	MLN 29	Payer29	1	Yes	
MFN 30	MLN 30	Payer30	0	Yes	
MFN 31	MLN 31	Payer31	3	No	
MFN 32	MLN 32	Payer32	3	Yes	
MFN 33	MLN 33	Payer33	3	No	
MFN 34	MLN 34	Payer34	1	Yes	
MFN 35	MLN 35	Payer35	1	Yes	
MFN 36	MLN 36	Payer36	1	No	
MFN 37	MLN 37	Payer37	6	Yes	
MFN 38	MLN 38	Payer38	1	Yes	
MFN 39	MLN 39	Payer39	1	No	
MFN 40	MLN 40	Payer40	6	Yes	
MFN 41	MLN 41	Payer41	1	Yes	
MFN 42	MLN 42	Payer42	1	No	
MFN 43	MLN 43	Payer43	6	Yes	
MFN 44	MLN 44	Payer44	1	Yes	
MFN 45	MLN 45	Payer45	1	Yes	

1 quarterly (.csv) file

## 2

## CPC Practice Report

Contains practice-level summary and a member-level detail of Ohio CPC and CPC for Kids performance over a rolling 12-month period



1 quarterly (PDF) file  
1 quarterly (.csv) file



# 2023 CPC Estimated Reporting Calendar

## Attribution and Payment Files

Subscriber First Name	Subscriber Last Name	Payer	Plan Type	Enroll Last PA Month	Practice Medicaid ID
KARLE D	KARLE D	Payer1	A	Yes	0001246
KARLE S	KARLE S	Payer2	A	Yes	0001246
KARLE S	KARLE S	Payer3	A	Yes	0001246
KARLE S	KARLE S	Payer4	A	Yes	0001247
KARLE D	KARLE D	Payer5	A	Yes	0001248
KARLE D	KARLE D	Payer6	A	Yes	0001249
KARLE D	KARLE D	Payer7	A	Yes	0001250
KARLE D	KARLE D	Payer8	A	Yes	0001251
KARLE D	KARLE D	Payer9	A	Yes	0001252
KARLE D	KARLE D	Payer10	D	Yes	0001243
KARLE S	KARLE S	Payer11	A	Yes	0001244
KARLE S	KARLE S	Payer12	A	Yes	0001245
KARLE S	KARLE S	Payer13	A	Yes	0001246
KARLE S	KARLE S	Payer14	A	Yes	0001247
KARLE S	KARLE S	Payer15	A	Yes	0001248
KARLE S	KARLE S	Payer16	A	Yes	0001249
KARLE S	KARLE S	Payer17	A	Yes	0001250
KARLE S	KARLE S	Payer18	A	Yes	0001251
KARLE S	KARLE S	Payer19	A	Yes	0001252
KARLE S	KARLE S	Payer20	A	Yes	0001253
KARLE S	KARLE S	Payer21	A	Yes	0001254
KARLE S	KARLE S	Payer22	A	Yes	0001255
KARLE S	KARLE S	Payer23	A	Yes	0001256
KARLE S	KARLE S	Payer24	A	Yes	0001257
KARLE S	KARLE S	Payer25	A	Yes	0001258
KARLE S	KARLE S	Payer26	A	Yes	0001259
KARLE S	KARLE S	Payer27	A	Yes	0001260
KARLE S	KARLE S	Payer28	A	Yes	0001261
KARLE S	KARLE S	Payer29	A	Yes	0001262
KARLE S	KARLE S	Payer30	A	Yes	0001263
KARLE S	KARLE S	Payer31	A	Yes	0001264
KARLE S	KARLE S	Payer32	A	Yes	0001265
KARLE S	KARLE S	Payer33	A	Yes	0001266
KARLE S	KARLE S	Payer34	A	Yes	0001267
KARLE S	KARLE S	Payer35	A	Yes	0001268
KARLE S	KARLE S	Payer36	A	Yes	0001269
KARLE S	KARLE S	Payer37	A	Yes	0001270
KARLE S	KARLE S	Payer38	A	Yes	0001271
KARLE S	KARLE S	Payer39	A	Yes	0001272
KARLE S	KARLE S	Payer40	A	Yes	0001273
KARLE S	KARLE S	Payer41	A	Yes	0001274
KARLE S	KARLE S	Payer42	A	Yes	0001275
KARLE S	KARLE S	Payer43	A	Yes	0001276
KARLE S	KARLE S	Payer44	A	Yes	0001277
KARLE S	KARLE S	Payer45	A	Yes	0001278
KARLE S	KARLE S	Payer46	A	Yes	0001279
KARLE S	KARLE S	Payer47	A	Yes	0001280
KARLE S	KARLE S	Payer48	A	Yes	0001281
KARLE S	KARLE S	Payer49	A	Yes	0001282
KARLE S	KARLE S	Payer50	A	Yes	0001283

<u>Attribution and Payment Files</u>	Performance Period	Attribution Date	Est. Delivery Date
<b>Q1 (January to March)</b>	10/01/2022 - 09/30/2023	September 1, 2022	January 2023
<b>Q2 (April to June)</b>	01/01/2022 - 12/31/2022	December 1, 2022	April 2023
<b>Q3 (July to September)</b>	04/01/2022 - 03/31/2023	March 1, 2023	July 2023
<b>Q4 (October to December)</b>	07/01/2022 - 06/30/2023	June 1, 2023	October 2023

Detailed requirement definitions are available on the Ohio Medicaid website: <https://medicaid.ohio.gov/wps/portal/gov/medicaid/resources-for-providers/special-programs-and-initiatives/payment-innovation/comprehensive-primary-care/reporting1>

# Accessing CPC Reports

## CPC Reports are located in the Provider Network Management system

- Your PNM Administrator can access your CPC Reports by clicking “Menu” on the top left side of the home screen then clicking “Payment Innovation Reports” in the menu drop down
- Agents must be assigned the “Provider Payment Innovation Reports Agent” role for the Med ID that is being issued reports

## For assistance accessing your reports

- Refer to “PNM User Guidance & Troubleshooting Techniques for CPC”  
<https://medicaid.ohio.gov/static/Providers/PaymentInnovation/CPC/PNM+User+Guidance+Troubleshooting+Techniques+for+CPC.pdf>
- Visit the following website for trainings and resources at  
<https://managedcare.medicaid.ohio.gov/providers/provider-webinars-training>
- Call the Integrated Help Desk at 1-800-686-1516 or email [IHD@medicaid.ohio.gov](mailto:IHD@medicaid.ohio.gov)

# Breakdown of CPC Reports

All your CPC Reports are available in the PNM, based on the approximate schedule previously provided

Practice report files

Annual report files

Attribution and Payment files

Document ID	Report Type	Effective Date	End Date	Release Quarter	Report Format	Date Available	Date First Accessed
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUL, 2022	SUMMARY	09/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUN, 2022	SUMMARY	09/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2020	09/30/2021	MAY, 2022	SUMMARY	05/26/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2020	09/30/2021	APR, 2022	SUMMARY	04/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	07/01/2020	06/30/2021	MAR, 2022	SUMMARY	03/24/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	04/01/2020	03/31/2021	SEP, 2021	SUMMARY	11/15/2021	
XXXXXXXXXX	Annual CPC Practice/Partnership Reports	01/01/2020	12/31/2020	JAN, 2022	SUMMARY	02/17/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2020	12/31/2020	AUG, 2021	SUMMARY	09/02/2021	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2020	12/31/2020	AUG, 2021	SUMMARY	08/16/2021	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	10/01/2019	09/30/2020	MAY, 2021	SUMMARY	06/22/2021	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	10/01/2022	12/31/2022	OCT, 2022	DETAIL	10/07/2022	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	07/01/2022	09/30/2022	JUL, 2022	DETAIL	09/29/2022	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	04/01/2022	06/30/2022	APR, 2022	DETAIL	04/11/2022	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	01/01/2022	03/31/2022	JAN, 2022	DETAIL	01/25/2022	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	10/01/2021	12/31/2021	OCT, 2021	DETAIL	10/18/2021	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUL, 2022	DETAIL	09/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUN, 2022	DETAIL	09/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUN, 2022	SUMMARY	09/29/2022	
XXXXXXXXXX	Quarterly CPC Practice/Partnership Reports	01/01/2021	12/31/2021	JUL, 2022	SUMMARY	09/29/2022	
XXXXXXXXXX	CPC Provider Attribution Member-level Payment File	07/01/2021	09/30/2021	JUL, 2021	DETAIL	07/19/2021	

# Reporting Changes



## OAC 5160-1-17.2 Provider agreement for providers

- States that ODM is to be informed within thirty days of any changes – this includes but is not limited to licensure, certification, registration status, ownership, specialty and addresses where services are rendered
- It is the responsibility of the PNM Administrator to keep all the information including demographics and CPC contact information in the PNM system up-to-date



## Helpful Resources

- Online tutorials for the PNM for providers are located at <https://medicaid.ohio.gov/resources-for-providers/nextgeneration-pnm/online-tutorials-for-providers>
- Call the Integrated Help Desk at 1-800-686-1516

# CPC Webpage

# CPC Webpage

- Multiple updates will be made in the near future
- Bookmark this page at <https://medicaid.ohio.gov/resources-for-providers/special-programs-and-initiatives/payment-innovation/comprehensive-primary-care/comprehensive-primary-care>
- Subscribe to CPC updates via the listserv by clicking the tile shown below

The screenshot shows the Ohio Department of Medicaid website. The top navigation bar includes the Ohio Department of Medicaid logo and menu items: FAMILIES & INDIVIDUALS, RESOURCES FOR PROVIDERS, STAKEHOLDERS & PARTNERS, and OUR STRUCTURE ABOUT US. There are also Help and Search icons. The breadcrumb trail reads: Medicaid / Resources for Providers / Programs & Initiatives / Payment Innovation / Comprehensive Primary Care. The main heading is 'Comprehensive Primary Care' with a subtext: 'Ohio CPC is an investment in primary care infrastructure intended to support improved population health outcomes.' Below this is a section titled 'What is Ohio CPC?' with two paragraphs of text. On the right side, there is a callout box with a blue arrow pointing to a 'Subscribe to CPC News' tile. The tile contains an envelope icon and the text 'Subscribe to CPC News' and 'CPC and CPC for Kids Communication'. At the bottom of the page, a small line of text states: 'CPC practices may be eligible for two payment streams in addition to existing payment arrangements with the Ohio Department of Medicaid.'

# Stage 3 Next Generation of Managed Care

# Next Generation of Managed Care

- Next Generation of managed care organizations will launch on February 1, 2023
- Implementation of the new Electronic Data Interchange (EDI) will increase transparency and visibility of member care and services
- OMES modules will be launched to provide streamlined processes for claims, prior authorizations, and other administrative tasks for provider
- More information is on the following websites at:
  - <https://managedcare.medicaid.ohio.gov/>
  - <https://managedcare.medicaid.ohio.gov/managed-care/centralized-credentialing>

# Upcoming CPC Dates and Reminders

# Upcoming CPC Dates and Reminders

- CPC Newsletter distribution will begin quarterly in March 2023
- CPC webinar series will take place quarterly
  - A notice will be sent through the CPC listserv to sign up for the series in the next few weeks
  - Annual Learning session is separate and will be scheduled in July/Aug
    - Thoughts on in-person versus virtual?
- Sign up to receive CPC updates, news, and webinar invitations:
  - <https://medicaid.ohio.gov/wps/portal/gov/medicaid/home/govdelivery-subscribe>

Questions?

